

RELAX&CO

The State of NH has included residential cleaners, landscapers and residential construction personnel on their list of essential services. So, after much deliberation we have decided to resume operations in all service divisions.

We have used the time away to better train staff on infectious disease transmission and methods of preventing its spread. We have studied the recommended guidelines and below is a partial list of the methods we will be employing to provide you with a clean and safe home.

First, we are asking all clients to inform us if anyone in the home has been ill recently with symptoms that could be Covid -19 related and, if so, we will reschedule that client until after the threat has passed.

We have put a policy in place that we are glad to do whatever work is necessary to get your home ready for your arrival, but if you are coming from out of state we will not be able to provide you with additional services until you have been in residence in NH, symptom free for 14 days.

Each day employees will begin their shift by answering health screening questions and having their temperature taken. If there are any warnings raised throughout this process the employee will not be allowed to work.

We have taken extra steps to sanitize our offices, clean room, equipment and supplies and will continue to do this several times per day throughout this situation.

Special care will be taken to maximize use of Personal Protective Equipment throughout the work. Teams are equipped with safety glasses, particulate masks, rubber gloves and sterile booties for use as recommended by the various agencies.

Teams are required to wipe down all equipment, caddies, mops and bottles with disinfectant wipes prior to bringing them into your home.

We will be spending extra time wiping down surfaces we touch or work around including counters, tables, work surfaces, door knobs, etc., where the virus might reside to sanitize these areas.

Please note we are also offering a discount on services for grocery and pharmacy pickups and an introductory rate for trash removal of \$40.00 per pickup of up to ten bags of trash and recycling for however long this crisis lasts.

Thank you for the continued trust you place in us and for the opportunity to serve your maintenance and construction needs. We look forward to getting back to work and hope our work will provide a small sense of normalcy in these challenging times.